



Setting the Standard for Community Health Care

Asian Health Services | Axis Community Health | Bay Area Community Health
Baywell Health | La Clínica | LifeLong Medical Care | Native American Health Center
Tiburcio Vasquez Health Center

Notice Regarding CHCN's Authorization Processing Times

Greetings CHCN Providers,

Please be advised that CHCN is currently undergoing internal structural changes and process enhancements aimed at improving service delivery and operational efficiency. During this transition period, there may be temporary delays in the processing of authorization determinations. We understand the importance of timely approvals and sincerely apologize for any inconvenience this may cause. We kindly ask for your patience and cooperation as we work diligently to minimize disruptions and restore standard processing times as soon as possible.

For any requests where timely care is needed for life threatening or emergency procedures, please email Provider Services at providerservices@chcnetwork.org with subject line "URGENT AUTHORIZATION" Thank you for your continued partnership and understanding.

Thank you,

Provider Service Department

